

**From:** [Nuzhath, Nowrin](#)  
**Sent:** Monday, March 15, 2021 12:43 PM  
**To:** [Saiful Islam; sayid@fairdesign-bd.com](#); 'Md. Ataulah Naeem'; [iqbal@fairdesign-bd.com](#); [fairdesign.office@gmail.com](#)  
**Cc:** [Abdalla, Ahmad](#); [Chan, Ken](#); [Lam, Ada - Hong Kong](#); [Zabir, Riyadh](#); [Boccedi, Federica](#); [Terzi, Matteo](#)  
**Subject:** Fair Design Printing Ltd. / Knight Apparel / Bangladesh / Annual audit / February 15, 2021  
**Attachments:** HBI\_Audit\_Suppliers\_11.17.pdf; HBI GSS 2018 Poster - Benagli.pdf; SC13000 - Fair Design Printing Ltd. - 02152021.pdf; SC13000\_HBI\_Offline GSS onsite Audit CAP\_Knights Apparel\_Fair Design Printing Ltd02152021.pdf

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Dear Factory Team,

Hope you are doing great.

Please find enclosed **Annual** audit report for your facility – **Fair Design Printing Ltd.** The audit was performed by SCSA on February 15, 2021, the overall score is **77%**. Consequently, the audit result is “**In-Compliance**”. However, HBI require the facility to improve and work on all violations and prevent it from coming again.

We have also attached the GSS poster in Local Language to be posted accordingly at your facility .

<b>Preferred</b>	Score ≥ 91%
<b>In-Compliance</b>	Score = 71% - 90%
<b>Sub-Standard</b>	Score = 51% - 70%
<b>Facility Alarm Report</b>	Score ≤ 50%

Factory is also required to submit the CAP (corrective action plan) for all findings in the platform – **ICIX system by May 31<sup>st</sup> 2021.**

The ICIX system will send a CAP request email to the factory’s contact email address which was registered in the ICIX. If you have not received the email from ICIX, please make sure it is not in your junk mail box, and if you still could not find the CAP request email, pls. contact your vendor to ensure the factory contact email address in ICIX system is correct.

We have attached the manual for supplier how to use the ICIX system, If you don’t know your access account for ICIX system or if you have any technical question, pls. contact [CustomerService@icix.com](mailto:CustomerService@icix.com) for further assistance.

## ICIX Customer Support

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ICIX recommends **internet access** using CHROME.

### Contact ICIX:

Technical Support	<a href="mailto:CustomerService@icix.com">CustomerService@icix.com</a>
Membership Assistance	<a href="mailto:sales@ICIX.com">sales@ICIX.com</a>
US Toll Free	+877.888.4249
International Direct	+650.581.2000
From Northern China	10 800 713 1247
From Southern China	10 800 130 1208
<i>Option #1 Membership</i>	<i>Option#2 Technical Support</i>